

Education & Skills

Madison Area Technical College

1998 – 2000
Liberal Studies - 3.6/4.0

2006
Internet Developers Certificate 3.5/4.0

Relevant Coursework

Intro to Internet Programming
Java Programming
PHP & MySQL Programming

Design

Photoshop, Dreamweaver, Flash, OmniGraffle

Development

TextMate, BBEdit, Coda, Vi, TextWrangler, TextPadPutty, Eclipse, Subversion

Languages

XHTML, CSS, Flash Actionscript, SQL, Javascript, PHP/MySQL, XML, PL/SQL

Operating Systems

Mac OS X, Windows, Linux

Web Development Experience

Jonah Coyote Design - Web Developer

2005 - Present

- Design functional and friendly websites through custom coding and Content Management Systems.
- Dedicated to web standards and accessibility. Constantly educating myself on the latest tools and techniques.
- Handle web hosting, domain registration, Search Engine Optimization and any required maintenance.

Wild Child Inc. - Webmaster

2004 – Present

- Design, implement, and maintain ecommerce website (3rd version) for retail clothing business.
- Monitor web site statistics, and work on Search Engine Optimization.
- Do all photography for web site including web image optimization and effects.
- Design company graphics and logos. Serve as contact point for technical and administrative purposes.

Computer Support Experience

Electronic Data Systems - Business Analyst

2005 - 2007

- Identified requirements for system design changes, developed test plans and executed them.
- Updated and maintained system documentation, online help, as well as internal business information.
- Provided tier-two support for help desk when further research and examination related to troubleshooting was required.
- Provided in office training to new employees who were unfamiliar with the system.

Electronic Data Systems - Tech Support/Trainer

2000 - 2004

- Provided support for the Wisconsin Immunization Registry supporting over 1000 providers and 4000 users.
- Performed end-user training for new users and new employees both locally and remotely.
- Took over the responsibility of creating and maintaining online help pages for the WIR in June of 2001. Used Blue Sky RoboHelp HTML help authoring software as well as freehand HTML authoring for all updates.
- Performed aggression and regression testing for release changes on the registry.